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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, JUNE 1, 2000

COMMONWEALTH OF VIRGINIA, ex rel.

STATE CORPORATION COMMISSION

Ex Parte: In re: Investigation CASE NO. PUC000045  
to implement 711 abbreviated dialing  
access to the Telecommunications  
Relay Service in Virginia

FINAL ORDER

In its Order Initiating Investigation and Requesting Comments dated March 28, 2000 ("Initiating Order"), the Commission concluded that 711 abbreviated dialing would facilitate the hearing and speech disabled community's access to the Telecommunications Relay Service ("TRS") system. The Commission initiated an investigation into implementing 711 abbreviated dialing access to TRS, established a comment period on the proposed 711 implementation, and designated a 711 Implementation Committee.

By this Final Order, the Commission is adopting a 711 access implementation schedule.

As stated above, our Initiating Order established a comment period. Comments were received from Bell Atlantic-Virginia, Inc. ("BA-VA"), the Virginia Telecommunications Industry

Association ("VTIA"), AT&T Communications of Virginia, Inc. ("AT&T"), Cox Virginia Telcom, Inc. ("Cox"), and ALLTEL Communications, Inc. ("ALLTEL"). Commenting parties strongly supported our efforts to implement 711 dialing access for TRS. The Commission received no comments from any Local Exchange Carrier ("LEC") or Payphone Service Provider ("PSP") expressing concerns or limitations on their ability to implement 711; therefore, we expect no implementation problems. There were no negative comments received regarding the implementation of 711 or the approach outlined in our Initiating Order.

In addition to the comment period, our Initiating Order established a 711 Implementation Committee. This Committee consists of representatives of BA-VA, AT&T, VTIA, the Virginia Department for the Deaf and Hard of Hearing ("VDDHH"), Cox, ALLTEL, GTE ("GTE South Incorporated"), Sprint and the Staff of the Commission's Division of Communications. The 711 Implementation Committee met on May 22, 2000, and identified the tasks, activities, and schedule necessary for implementing 711 dialing. The 711 Implementation Committee agreed that a new TRS toll free number should be utilized for routing the 711 calls. A bill message or bill insert for carriers' use in notifying customers of this new dialing service was developed. The 711 Implementation Committee further agreed on an implementation schedule as follows:

- Affected telecommunications equipment will be modified to handle 711 calls by June 19, 2000;
- A test period of May 29 - June 19, 2000, will be used by LECs and PSPs for testing the new 711 system before it is available to the general public;
- An automated test message will be available when testing the translations and call-thru testing from May 29 - June 19, 2000. Anyone testing beyond June 19, 2000, will reach a live TRS Communications Assistant;
- AT&T will use the relay service to promote 711 awareness to Virginia customers before and/or after each relay call from June 5 through July 24, 2000;
- A public access cutover date of June 26, 2000, will be established for having the 711 dialing access available to the public;
- LECs will include a bill message or bill insert in all customer telephone bills no later than August 31, 2000; and
- LECs will update the customer guide pages of telephone directories for the next scheduled publication to include information on the new 711 access number. The TTY and Voice toll free numbers currently used to reach TRS will continue to appear in the customer guide pages.

In order for the hearing and speech disabled communities to have the broadest possible access to this service, we believe that 711 should be implemented statewide and that all Incumbent Local Exchange Carriers ("ILECs") and facilities-based Competitive Local Exchange Carriers ("CLECs") should implement 711 dialing. Also, PSPs should implement 711 access in their "smart phones".<sup>1</sup>

Accordingly, IT IS THEREFORE ORDERED:

(1) All ILECs and facilities-based CLECs operating in the Commonwealth shall modify their switches to translate calls dialed as 711 to the assigned new TRS toll free number, 800-229-5752, in order to route 711 dialed calls to the TRS provider.

(2) All PSPs shall modify "smart phones" to translate calls dialed as 711, directly from the payphone itself, to the assigned new TRS toll free number, 800-229-5752, in order to route 711 dialed calls to the TRS provider.

(3) Existing TRS toll free numbers, 800-828-1120 (TTY) and 800-828-1140 (Voice), shall remain active for those customers who desire to continue using the existing system.

(4) ILECs, facilities-based CLECs, and PSPs must adhere to the following schedule:

By June 19, 2000

Implement equipment  
modifications to translate

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<sup>1</sup> Payphones that can be programmed to route the 711 call directly to the TRS Center are considered "smart phones."

calls dialed as 711 to the assigned toll free number, 800-229-5752.

May 29 - June 19, 2000 711 access testing period.

June 19, 2000 LECs and PSPs should report their ready status to the Commission's Division of Communications. LECs should report their ready status via email: [sboclair@scc.state.va.us](mailto:sboclair@scc.state.va.us) or call 804-371-9207. PSPs should report their ready status via email: [jmullenaux@scc.state.va.us](mailto:jmullenaux@scc.state.va.us) or call 804-371-9850.

June 26, 2000 711 public access cutover date.

June 26 - August 31, 2000 Bill insert/message included in all customer bills.

(5) The bill insert or bill message to be included, no later than August 31, 2000, in all customer bills announcing service availability as of June 26, 2000, shall contain the following:

VA RELAY - IT'S AS EASY AS 7-1-1

Now you can dial 7-1-1 to reach the Virginia Telecommunications Relay Service (VA Relay) 24 hours a day, every day.

What is VA Relay and how does it work? It is a service that relays a conversation between a person with a speech or hearing disability using a TTY (Text Telephone) and a hearing person using a regular telephone.

The person using the TTY types his or her conversation and the message is relayed to the other party by a Communications Assistant ("CA"). The CA then relays the hearing person's exact words by typing them back to the TTY user. All CAs have been specially trained to help conversations flow with ease and accuracy. All calls are handled with strictest confidentiality.

From now on, when you call VA Relay from inside Virginia, simply dial 7-1-1. There will be no charge for local calls and a discount will apply on toll calls you make within Virginia, the same as you experience today. All options available to VA Relay users through the existing 800 numbers will be available to 7-1-1 users. You may still use VA Relay by dialing the 800 numbers you currently use. These numbers are 1-800-828-1120 (TTY) and 1-800-828-1140 (Voice).

If you are having trouble dialing 7-1-1 from your home telephone, please call your local telephone company repair service telephone number. This number is in the front of your telephone directory. If you experience trouble dialing 7-1-1 at your business or a public location, please notify the appropriate person at the establishment.

To learn more about VA Relay and 7-1-1, you may contact the Virginia Department for the Deaf and Hard of Hearing at 1-800-552-7917 (Voice/TTY).

**A NOTE TO ALL VA RELAY USERS:**  
**Please note that 7-1-1 is to be used only to**  
**reach the VA Relay Center.**  
**For EMERGENCIES you should continue to use**  
**9-1-1.**

(6) Proof of notice of the bill insert or bill message included in all customer bills announcing 711 access service availability shall be required no later than August 31, 2000.

(7) The Customer Guide pages of telephone directories shall be updated for the next scheduled publication to include the use of 711 abbreviated dialing access. The existing toll free numbers for VA Relay, 1-800-828-1120 (TTY) and 1-800-828-1140 (Voice), should continue to be published.

(8) Bell Atlantic will submit by June 16, 2000, an update to the Local Exchange Routing Guide concerning the availability of 711 dialing in Virginia effective as of June 26, 2000.

Appendix 15

VRAC By-Laws



## **VIRGINIA RELAY ADVISORY COUNCIL BY-LAWS**

### **ARTICLE I – NAME**

The name of this body shall be known as the Virginia Relay Advisory Council, hereinafter, referred to as “Council.”

### **ARTICLE II – AUTHORITY**

The Director of the Virginia Department for the Deaf and Hard of Hearing, hereinafter, referred to as “Department”, established the Council to focus on the administration of a statewide education and technical assistance program for the relay service. The Council was also established to focus on relay consumer needs, to advise and make recommendations to the Department, and to transmit information from the Council, the Department, and the contractors to the consumers. The establishment of the Council is in response to Virginia Relay consumers who sought passage of legislation to establish an advisory group for this critical telecommunications service.

In 2001, the Department worked with the Secretary of Health and Human Resources, legislators, the State Corporation Commission, and a roundtable of consumers to establish the Council. Funding for administering the service, including the relay outreach program and Council expenses is in accordance with the provisions of Section 58.1-662 of the Code of Virginia .

### **ARTICLE III – PURPOSE**

The purpose of the Council shall be to initially focus on the administration of a statewide education and technical assistance program for the relay service. The Council will function as a user group providing guidance in such areas as public relations, marketing, education, outreach and needs for consumers of the Virginia Relay service.

The Council’s duties and responsibilities shall also include:

- Ensuring through research and practical experience that Virginia Relay is meeting the needs of its users;
- Collecting feedback from consumers to be shared with the Department, and the contractor;
- Providing advice on meeting the requirements for functional equivalence required by federal law;
- Assisting in transmitting information from the administering agencies and contractor to consumers;
- Providing access to consumers and other interested parties through meetings held in various regions of the Commonwealth as determined by the Advisory Council;
- Providing other assistance to the Department as requested.

### **ARTICLE IV – MEMBERSHIP**

Section 1. Membership. The Council shall be comprised of thirteen voting members and four non-voting members.

A. Voting Membership. The voting Council membership shall consist of thirteen (13) members, representing the various regions of the Commonwealth, as follows:

1. One Member from a statewide consumer organization of deaf individuals, Virginia Association for the Deaf (VAD);
2. One Member from a statewide consumer organization of hard-of-hearing individuals, Hearing Loss Association of America (HLAA)
3. One Member from a statewide organization of late-deafened individuals, Virginia Association for Late Deafened Adults (ALDA);
4. One Member with a physical or sensory disability from a statewide organization from a statewide organization, Virginia Centers for Independent Living (VCIL);
5. One Member from a consumer organization of speech-impaired individuals, Speech & Hearing Association of Virginia (SHAV);
6. One Member from a consumer organization of deafblind individuals, Virginia Association for DeafBlind (VADB);
7. Two Hearing individuals that use Virginia Relay;
8. One Voice Carryover Virginia Relay user;
9. One Speech to Speech Virginia Relay user;
10. One Internet Relay user.
11. One CapTel Relay user.
12. One Video Relay user.

B. Non-voting Membership. The non-voting Council membership shall consist of three (3) members as follows:

1. One member to represent the Department;
2. One member to represent the contractor, AT&T.
3. One member to represent the secondary contractor, Sprint.

C. Ex-Officio Membership. The ex-officio Council membership shall consist of two (2) members as follows:

1. Director – VDDHH
2. Virginia Relay Account Manager

- D. Selection of Members. Potential members of the Council shall be nominated and referred to the Department by the organizations they are to represent. The Department will name the member from the nominees and appoint the member to represent the organization. The Department will also name and appoint the four specified relay consumer members as well as the non-voting members.
- E. Qualifications of Members. Members shall have professional or technical expertise sufficient to enable them to be conversant with the responsibilities of the Council.
- F. Terms. The term for appointed members of the Council shall be three years except for the initial appointments, which shall be staggered and a drawing will be held to decide which members will serve in the following manner:
1. Four members shall serve for one year;
  2. Four members shall serve two years;
  3. Five members shall serve four years.

At the completion of his/her term, a member of the Council shall continue to serve until a successor is appointed. Council members may serve no more than two full consecutive terms, except that a person appointed to fill a vacancy may subsequently serve two (2) full three-year terms.

- G. Vacancies. Any vacancy created by resignation or other means shall be filled to meet the same qualifications and selection manner as the original position and the person appointed to fill the position shall serve for the unexpired term.
- H. Removal of Member. The Council, with agreement from the Director, may remove a member of the Council for incompetence, neglect or malfeasance.
- I. Member Attendance. A member's attendance is expected at all meetings. A Council member who determines that he/she will not be able to attend a meeting shall inform the Council Chairperson and Council Liaison prior to the meeting.
- J. Resignation or Removal of Membership. A Council member may be considered unable to continue serving on Council and is requested to submit his/her resignation to the Council Chairperson and Council Liaison when:
1. The member fails to attend three (3) consecutive meetings.
  2. The member fails to attend (5) meetings during his/her term.
  3. The member's personal and professional obligations no longer permit him/her to attend meetings.
- K. Notification of Absence and Attendance of Substitute. A member who is unable to attend a meeting and has offered notification of such intent to be absent to the Chairperson and the Council Liaison, may designate a substitute to attend the meeting in their behalf. The name of the designated substitute should be given to the Chairperson and the Council Liaison prior

to the meeting. The designated substitute shall have all rights of the member at the meeting. Members represented by designated substitute shall be considered attending for purposes of Article, Section I, J.

- L. Authority of Individual Members: No member of the Council shall at any time act or purport to act in behalf of or in the name of the Department or the Council without prior authority from the Council and/or the Department.
- M. Compensation and expenses: The members of the Council shall receive no compensation, but shall be paid their necessary travel expenses incurred in the performance of their official duties. Payment of expenses is the responsibility of the Department who uses established state government rates and procedures for such. All remuneration is subject to review and approval of the Department.

## **ARTICLE V – ORGANIZATION**

Section 1. Officers of the Council. Officers of the Council shall be a Chairperson and a Vice-Chairperson.

Section 2. Selection of Officers.

- A. Chairperson. The Chairperson shall be elected by the Council from among its voting membership. The Chairperson shall serve for a two-year term. The incumbent shall be eligible for re-election.
- B. Vice-Chairperson. The Vice-Chairperson shall be elected by the Board from among its membership. She/he shall serve for a two-year term. The Vice-Chairperson shall also be eligible for re-election.
- C. Elections. Elections shall be held in odd numbered years in the month of November with the term of office beginning immediately.

Section 3. Vacancies.

- A. Resignation of Chairperson or Vice-Chairperson. Should the Vice-Chairperson wish to resign prior to the completion of his/her term, he/she shall submit a letter of resignation to the Chairperson and Council Liaison. Should the Chairperson wish to resign prior to completion of his/her term, he/she shall submit a letter of resignation to the Vice-Chairperson and the Council Liaison.
- B. Chairperson Vacancy. In the case of the Chair being vacant, the Vice-Chairperson shall serve as the temporary Chairperson until the next Board meeting, at which time a new election shall be held to fulfill the remainder of the original term.

Section 4. Duties of Officers.

- A. Chairperson. The Chairperson shall preside at all meetings of the Council, shall be a member ex-officio of all standing committees, and shall perform such other duties as may be imposed by action of the Council or as set forth in other sections of these regulations. He/she will

- serve as spokesperson for the Council between meetings. The Chairperson will sign documents in the name of the Council as required. The Chairperson will also officially represent the Council as necessary or designate an alternate to do so.
- B. Vice-Chairperson. The Vice-Chairperson shall serve in the absence of the Chairperson of the Council and perform such other duties as may be imposed by action of the Council or as set forth in other sections of these regulations.
- Section 5. Committees.

- A. Committees. Special Committees or work groups shall be appointed by the Chairperson whenever the Council deems them necessary. Members of these committees shall consist of voting and non-voting members, with the chair of the committee always being a voting member of the Council. A special committee shall be restricted to its assigned task, shall report its recommendations to the Council, and shall be dissolved when its report is complete and accepted by the Council.

## ARTICLE VI – DUTIES AND RESPONSIBILITIES

It is the responsibility of members of the Council to:

- A. Act in an advisory capacity to the Department regarding the administration of a statewide education and technical assistance program for the relay service.
- B. Review and recommend marketing, public information, educational, awareness and outreach programs to inform more citizens of the Commonwealth on relay services.
- C. Review the expenditures of funds for the program.
- D. Act in an advisory capacity to the Department regarding the needs of relay users through research and feedback from consumers.
- E. Provide advice on functional equivalence required by federal law.
- F. Assist in the transmitting of information from the Council, the Department, the SCC and the contractor to the consumers.
- G. Provide access to consumers and other interested parties through meetings held in various regions of the Commonwealth as determined by the Council.
- H. Perform any other duties necessary to properly advise the Department as to the administration of the program.

## ARTICLE VII – MEETINGS

Section 1. Regular Meetings. The Board shall meet at the call of the Chairperson not less than three times per year. The time and place of a regular meeting may be changed provided notification is given to members not less than fourteen days in advance. The regular meeting minutes shall be provided to all members no less than thirty (30) days prior to the next scheduled meeting. ?? (amend to 14?)

Section 2. Special Meetings. Special meetings may be called by the Chairperson or by written request of any five voting members of the Council. Notice to all members stating the time, place, and purpose of any special meeting shall be provided as early as possible, but not less than seven days prior to the meeting. Matters considered in any special meeting shall be limited to the purpose created. The minutes of the special meeting shall be provided to all members within thirty (30) (14?) days of the conclusion of that special meeting.

### Section 3. Agenda

- A. Council members shall send proposed agenda items to the Council Liaison fifteen (15) days prior to a scheduled meeting. The Chairperson and the Council Liaison shall then determine a proposed agenda. The Chairperson and/or the Council Liaison shall provide copies of the tentative agenda and copies of reports and other materials to be acted upon to each Council member at least ten (10) days prior to the meeting.
- B. Additional items may be placed on the agenda if approved by a majority of voting members present, during the acceptance of the proposed agenda at the beginning of each meeting.
- C. Copies of the agenda shall be available at each meeting for the public.

Section 4. Quorum. Seven voting Council members shall constitute a quorum for the transaction of business.

Section 5. Voting. All action taken by the Council shall require a majority vote of the Council members present. Only the voting member or their designated substitute, identified prior to the meeting, shall have the right to vote. Consumers representing consumer groups that are not voting members have no voting rights.

Section 6. Meeting to be Public. All regular and special meetings of the Council shall be open to the public. All meetings shall be held in facilities, which are accessible and free of barriers to participation, by individuals with disabilities. Sign language interpreters and Computer Assisted Real Time (CART) will be provided at all meetings. Any other accommodations required by Council members or the public with disabilities, for participation in meetings, must be requested four (4) weeks in advance and shall be provided to the Council Liaison representative.

### Section 7. Citizen Participation:

- A. Individuals or representatives of groups may speak on agenda topics at the beginning of each meeting provided they have notified the Chairperson of their desire to do so prior to the meeting being called to order. Such individuals or group representatives will be allotted up to ten minutes to present their information to the Council. The Council may, by majority vote, extend such time limit, as it deems appropriate.
- B. After the Council has dispensed with items on the agenda, members of the public will be permitted ten minutes to speak on non-agenda matters. The Council may, by majority vote, extend or further limit time on such appearance if it deems appropriate.
- C. Except in emergencies, the Council shall not attempt to decide upon any question before examining and evaluating the information any person requests the Council to consider. A Committee of the Council shall be given an opportunity to examine and to evaluate all such information and to recommend action before the Council makes a decision.

Section 8. Recordings of Meetings. The Executive Secretary of the Department shall attend all meetings and be responsible for recording attendance at and proceedings of all actions of the Council meetings. Typed minutes of each meeting shall be signed by the Chairperson and the Director or the Executive Secretary taking minutes and shall be maintained as public record in the custody of the Department. These minutes shall be sent to each Council member and approved at the next Council meeting.

Section 9. Adjourned Meetings. Adjourned meetings may be held as the business or the Council requires. At the time of adjournment, the time, date, and the place of the continuation of the meeting or next meeting shall be determined and announced.

Section 10. Parliamentary Authority. Meetings shall be conducted in accordance with Robert's Rule of Order, Revised Edition except as otherwise provided herein.

#### **ARTICLE – VIII REPORTING**

The Council shall at any time and at its discretion make and submit to the Director a report of its findings and recommendations.

#### **ARTICLE – IX PUBLIC NOTICE**

Timely notice, two (2) months in advance, of all Council meetings shall be disseminated to the public statewide through the Commonwealth calendar.

#### **ARTICLE – X AMENDMENTS**

These by-laws may be amended at any meeting by a majority vote of members present, provided that the proposed amendment has been provided to the membership at least fifteen (15) days prior to the meeting. The fifteen (15) days notice may be waived by unanimous consent of members present at a meeting.

#### **ARTICLE XI – TERMINATION**

The Council shall continue its function and duties until terminated by the Department.

(Revised April 19, 2007)

## Appendix 16

Order # PUC900029 with Excerpt from Tariff



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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

DOCUMENT CONTROL CENTER

AT RICHMOND, OCTOBER 5, 1990

COMMONWEALTH OF VIRGINIA

1990 OCT -5 PM 4:39

At the relation of the

STATE CORPORATION COMMISSION

CASE NO. PUC900029

Ex Parte: In the matter of  
implementing dual-party relay  
service pursuant to Article 5,  
Chapter 15, Title 56 of the  
Code of Virginia

INITIAL ORDER

The 1990 Session of the Virginia General Assembly enacted statutes providing for the establishment of a dual-party relay service in Virginia. Those statutes have been codified as Article 5, Chapter 15, of Title 56 of the Code of Virginia. Pursuant to Article 5, a contract has been awarded to AT&T to operate the relay center in Norton, Virginia. The Commission has opened this docket to address the assessment, collection, and disbursements of the rate surcharges authorized by § 56-484.6 of the Code. Accordingly,

IT IS THEREFORE ORDERED:

(1) That this matter is hereby docketed and assigned Case No. PUC900029;

(2) That commencing with telephone service rendered on and after November 15, 1990, each Virginia local exchange company (LEC) shall impose a \$.10 per month surcharge on each access line or equivalent centrex access line and shall continue such surcharge monthly until further order of the Commission.

Customers shall be notified of the surcharge by a bill insert and the surcharge shall be identified on each customer bill as the "Virginia Relay Center surcharge;"

(3) That each Virginia LEC, on December 15, 1990 and monthly thereafter, shall, pursuant to instructions from the Director of the Division of Public Service Taxation, pay over to the Commission's Division of Public Service Taxation the funds collected from the surcharge, less a 3% commission as authorized by § 56-484.6B;

(4) That the Commission shall make payments to the provider of the relay service pursuant to the terms and conditions of the provider's contract and shall make any other payments necessary to operate the Relay Center;

(5) That, beginning in January, 1991, the Commission's Division of Communications shall monitor the monthly expenses associated with providing dual-party relay service to assure that the revenue received from the LECs is sufficient to cover the costs of the service;

(6) Direct distance dialed calls placed through the Relay Center shall receive at least a forty percent daytime discount and at least a sixty percent evening, night, weekend, and holiday discount;

(7) Virginia LECs should place information facilitating use of the Relay Center in their next published white pages directories; and

(8) That this matter is continued generally and this docket shall remain open to address any additional concerns in the operation of the dual-party relay service.

ATTESTED COPIES of this Order shall be sent by the Clerk of the Commission to Virginia's local exchange companies as set out

in Appendix A attached hereto; to Scott Byrnes, AT&T, 600 E. Broad Street, 4th Floor, Richmond, Virginia 23219; to the Virginia Department for the Deaf and Hard of Hearing; Washington Building, 1100 Bank Street, 12th Floor, Richmond, Virginia 23219-3460; to the Division of Purchases and Supply, Virginia Department of General Services, 805 E. Broad Street, P.O. Box 1199, Richmond, Virginia 23209-1199; Division of Purchases and Supply; to the Division of Consumer Counsel, Office of the Attorney General, 101 North 8th Street, 6th Floor, Richmond, Virginia 23219; to the Commission's Office of General Counsel; and to the Commission's Divisions of Communications and Public Service Taxation.

MESSAGE TELECOMMUNICATIONS SERVICES TARIFF

S.C.C.-Va.-No. 4

AT&T Communications  
of Virginia, LLC

Section 2  
First Revised Page 7  
Cancels Original Page 7

TWO-POINT SERVICE

2.3. PRICES

2.3.1. Application of Prices

A. Prices for service between points are based on the airline mileage between rate centers. Airline mileage between rate centers are determined as specified in Section 4 of this tariff. Prices applicable for the mileages obtained are as specified in 2.3.3. following.

B. Residence customers who have been certified to the Company as having a hearing and/or speech impairment which requires them to communicate over telephone facilities by means other than voice, and who use Data Transmitting and Receiving Terminals of speeds of 110 bauds or less, will be charged as follows for customer-dialed, station messages:

Day connections will be charged at Dial Station Evening prices.

Evening connections will be charged at Dial Station Night and Weekend prices.

Night and Weekend connections will be charged at Dial Station Night and Weekend prices.

C. Customers using the Virginia Dosl Party Relay Center will be charged as follows:

For Customers subscribed to an AT&T Optional Calling Plan, with the exception of the AT&T True Reach Plan: Direct Dialed Station and Calling Card TRS call are billed at the same rate as the Customer's plan. For Relay Customers who are not subscribed to AT&T or an AT&T Optional Calling Plan or who are subscribed to the AT&T True Reach Plan: Direct Dialed Station TRS calls are billed at \$.07 per minute. TRS calls placed from a public or semi-public payphone and billed to an AT&T Calling Card, Local Telephone Company Calling Card or Commercial Credit/Charge Card are billed at \$.05 per minute, or fraction thereof, with no per call service charge. TRS calls (non-payphone calls) billed to a Credit/Charge card recognized by AT&T or a Local Telephone Company issued Calling Card are billed at the same prices applicable to Customer dialed TRS calls billed to an AT&T Calling Card. These prices are found in S.C.C.-Va.-No. 4.

(N)

(N)

Appendix 17  
On-Line RCP Form

[AT&T Relay Home](#) > Relay Choice Profile

## Relay Choice Profile

[Speed Dials](#)

Profile	
Phone:	
Password:	
Secret Question:	Mother's maiden name
Secret Answer:	
E-mail:	
Communication:	None
Carry Over:	None
Long Distance:	AT&T
Local Toll:	AT&T
Caller ID:	Send my Number
Translate ASL:	No
Background Sounds:	Yes
Spelling Correction:	Yes
Allow 900/976 Calls:	No
International Calls:	Yes
Explain Relay:	Yes
Two Line VCO:	No
CA Typing Speed:	Max
Special Instructions:	

Cancel

Save

Speed Dials	
Name	Phone
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